



Urgent – Medical Device Recall (Norco Ultrasound Gel, EcoLotion Transmission Lotion, Myossage Lotion) - Notice of Acknowledgement and Disposal Form

Monday, August 23rd, 2021

Title: Urgent – Medical Device Recall (Norco Ultrasound Gel, EcoLotion Transmission Lotion, Myossage Lotion) - Notice of Acknowledgement and Disposal Form

To Whom It May Concern,

The purpose of this letter is to establish an agreement that _____ (*input company name*) will properly dispose of the North Coast Medical, Inc. (NCM) product from the FDA's request for voluntary recall of all Eco-Med Ultrasound Gels & Eco-Med Lotions. Review the information below and complete any applicable sections to the best of your ability, then sign the appropriate fields and return to your NCM contact or by using the information provided at the end.

Distributors, upon submission of this form please attach a list of customers who received any of these products (Norco Ultrasound Gel, EcoLotion Transmission Lotion, Myossage Lotion) and forward a copy of all documentation provided to you regarding this recall.

Please check ALL appropriate boxes.

I have read and understand the recall instructions provided in the Urgent – Medical Device Recall (Norco Ultrasound Gel, EcoLotion Transmission Lotion, Myossage Lotion) letter. Yes No

If no, please explain:

I have checked my stock and have quarantined inventory consisting of:

- _____ individual units and/or
_____ cases
_____ Not Applicable, no stock in inventory

Note: Table 1, sections B, C, D, and E must be completed before disposal.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online at www.fda.gov/medwatch/report.htm, regular mail, or fax.

Any Adverse events associated with the recalled product? Yes No

If yes, please explain:

North Coast Medical Inc.

Headquarters: 780 Jarvis Drive, Ste 100, Morgan Hill, 95037 CA • P: 800 821 9319
NCMRecall@ncmedical.com • www.ncmedical.com
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North Coast

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Table 1

(A) Purchase Order Number(s):		
(B) Item/SKU:		
(C) Lot Numbers:		
(D) Quantity in Inventory:	(E) Quantity Destroyed/Disposed:	
(F) Regulatory Requirements for Disposal:	<p>Products are safe to throw away in the trash.</p> <p>Please squeeze contents into bag or trash or render unusable by normal means and then throw away. Picture evidence is appreciated.</p> <p>Distributors or customers with questions on disposal: Call 800 821 9319 (M-F 8-5PM PST) or email NCMRecall@ncmedical.com</p>	

In signing below, you are agreeing to this statement.

“I hereby agree that the material as stated above will be or has been properly discarded or that no stock remains of the product and that I understand the recall instructions on the notice Urgent – Medical Device Recall (Norco Ultrasound Gel, EcoLotion Transmission Lotion, Myossage Lotion).”

Customer Name,

Signature, Title, & Date:

Return form to:

Email: NCMRecall@ncmedical.com

Mail: ATTN: Eco-Med Recall

780 Jarvis Dr #100,

Morgan Hill, CA 95037

Or call for questions/instructions: 800 821 9319 Monday thru Friday 6:00AM-4:00PM (PST)

Please do not hesitate to contact North Coast Medical Inc. with any questions or concerns you may have regarding this form or statements here within.

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