

Ordering Information

North Coast Medical Consumer Products Division

How to Order

1. Complete the order form. Specify the product number, quantity, description and price.
2. To order by phone using MasterCard, VISA, American Express or Discover, call our toll-free number **800-821-9319**, Monday - Friday, 6 am to 4 pm Pacific Standard Time.
3. To order by fax, dial **408-767-2503**, 7 days a week, 24 hours a day. To obtain shipping and handling charges, please call Customer Service at **800-821-9319**.
4. To order by mail, send completed order form in an envelope addressed to:

North Coast Medical
780 Jarvis Drive, Suite 100
Morgan Hill, CA 95037

To obtain shipping and handling charges please call Customer Service at **800-821-9319**

5. To order online, visit our website at:
www.ncmedical.com.
6. Sales Tax: Arizona, California and Georgia residents only, add appropriate sales tax.

Note: Prices are subject to change without prior notice.

In an effort to keep your credit card information secure, North Coast Medical Inc. cannot accept, receive or send any emails that contain credit card information. Please utilize one of our other methods listed above.

Delivery

Orders are shipped within 48 hours by Ground Service. We take extra care in packing your order, but please check your order immediately upon receipt. If the shipment is damaged or incomplete, call our Customer Service Department within 10 days at **800-821-9319**, Monday - Friday, 6 am to 4 pm Pacific Standard Time. Please have your original packing slip for reference when you call.

Need it fast?

For information on faster shipping options, please call our Customer Service Department Monday - Friday, 6 am to 4 pm Pacific Standard Time.

Our Guarantee

Risk Free Shopping

Order with confidence, knowing that your satisfaction is always guaranteed. If you're not completely satisfied, you may return your purchase for a refund within 30 days of the original purchase date. Simply call our Customer Service Department at **800-821-9319** or email custserv@ncmedical.com to obtain your **Return Merchandise Authorization** Number.

Notes:

1. For sanitary reasons, personal hygiene products cannot be returned once their package has been opened.
2. Please write the Return Merchandise Authorization number on the outside of your return shipment.
3. For your protection, return the merchandise via a traceable form of shipping (UPS, FedEx, USPS with Delivery Confirmation, etc.) in new, resalable condition; containing all the manufacturers' original packaging, accessories, warranties, instruction manuals, etc.
4. Please use proper packaging to protect the items during shipping back to North Coast Medical.
5. Once items have been received, inspected and confirmed to be in resalable condition, credit will be issued.



North Coast

North Coast Medical Order Form

Contact info

Name (If different than "Bill to".) – Please Print _____

Account # _____

Order Date _____

Please select a method of order confirmation:

E-mail: _____ or Fax #: _____

Bill to

Ship to Check if same as billing address
(no P.O. Box, please)

Name (Please Print) _____

Name (Please Print) _____

Address _____ Apt. # _____

Address _____ Apt. # _____

City _____ State _____ ZIP _____

City _____ State _____ ZIP _____

() _____

() _____

Area Code _____ Daytime Phone # _____

Area Code _____ Daytime Phone # _____

Product #	Quantity	Description	Price Each	Extended Total

Method of Payment (No cash please.)

Check Money Order VISA MasterCard AMEX Disc.

Subtotal

*Arizona, California &
Georgia residents only*
Add Sales Tax

Card Number _____

Contact Customer Service
Shipping & Handling

Expiration Date _____ Security Code _____

Total

Name as it appears on the card (Print) _____

Card Holder's Address (If different than "Bill to".) _____

Signature _____

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How to Order:

Fill out the product number, quantity, product description and price. Then fill in the amount for shipping and handling (see reverse side). For payment of your order, use your VISA, MasterCard, American Express, Discover, check or money order. Do not send cash.

For orders by mail send completed order form to:

To order by phone:

call toll-free 800-821-9319, or fax to 408-767-2503. Please call for shipping rates.



North Coast Medical, Inc.
780 Jarvis Drive, Suite 100
Morgan Hill, CA 95037

For product questions: call toll-free 800-821-9319, M-F, 6am to 4pm Pacific Time.

Online ordering: www.ncmedical.com

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Order Toll-Free: 800-821-9319