# Ordering Information

**North Coast Medical Consumer Products Division** 

### How to Order

- 1. Complete the order form. Specify the product number, quantity, description and price.
- 2. To order by phone using MasterCard, VISA, American Express or Discover, call our toll-free number 800-821-9319, Monday Friday, 6 am to 4 pm Pacific Standard Time.
- 3. To order by fax, dial 408-767-2503, 7 days a week, 24 hours a day. To obtain shipping and handling charges, please call Customer Service at 800-821-9319.
- 4. To order by mail, send completed order form in an envelope addressed to:

North Coast Medical 780 Jarvis Drive, Suite 100 Morgan Hill, CA 95037

To obtain shipping and handling charges please call Customer Service at **800-821-9319** 

- 5. To order online, visit our website at: www.ncmedical.com.
- 6. Sales Tax: Arizona, California and Georgia residents only, add appropriate sales tax.

Note: Prices are subject to change without prior notice. In an effort to keep your credit card information secure, North Coast Medical Inc. cannot accept, receive or send any emails that contain credit card information. Please utilize one of our other methods listed above.

### **Delivery**

Orders are shipped within 48 hours by Ground Service. We take extra care in packing your order, but please check your order immediately upon receipt. If the shipment is damaged or incomplete, call our Customer Service Department within 10 days at **800-821-9319**, Monday - Friday, 6 am to 4 pm Pacific Standard Time. Please have your original packing slip for reference when you call.

## Need it fast?

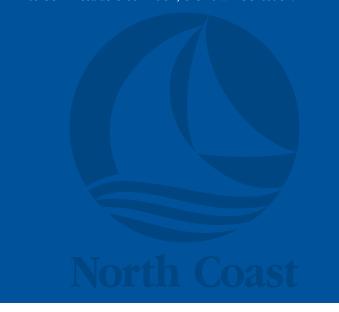
For information on faster shipping options, please call our Customer Service Department Monday - Friday, 6 am to 4 pm Pacific Standard Time.

# Oll Guarantee Risk Free Shopping

Order with confidence, knowing that your satisfaction is always guaranteed. If you're not completely satisfied, you may return your purchase for a refund within 30 days of the original purchase date. Simply call our Customer Service Department at 800-821-9319 or email custserv@ncmedical.com to obtain your Return Merchandise Authorization Number.

#### Notes

- 1. For sanitary reasons, personal hygiene products cannot be returned once their package has been opened.
- 2. Please write the Return Merchandise Authorization number on the outside of your return shipment.
- 3. For your protection, return the merchandise via a traceable form of shipping (UPS, FedEx, USPS with Delivery Confirmation, etc.) in new, resalable condition; containing all the manufacturers' original packaging, accessories, warranties, instruction manuals, etc.
- 4. Please use proper packaging to protect the items during shipping back to North Coast Medical.
- 5. Once items have been received, inspected and confirmed to be in resalable condition, credit will be issued.



## North Coast Medical Order Form

ame (If different than "Bill to".) – Please Print	Account #	Order Date	
ease select a method of order confirmation:			
E-mail:	or Fax #:		
Bill to	Ship to _ Check if s (no P.O. Box, please)	Ship to _ Check if same as billing address (no P.O. Box, please)	
ame (Please Print)	Name (Please Print)		
ddress Apt. #	Address	Apt. #	
State State	ZIP City	State ZIP	
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Product # Quantity Description	Description	Price Each Extended Total	
Method of Payment (No cash plea Check  Money Order  VISA  Ma	terCard AMEX Disc.	Subtotal izona, California & irgia residents only Add Sales Tax	
ard Number		ct Customer Service ng & Handling	
spiration Date Security Cod			
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ard Holder's Address (If different than "Bill to".)			

## How to Order:

Fill out the product number, quantity, product description and price. Then fill in the amount for shipping and handling (see reverse side). For payment of your order, use your VISA, MasterCard, American Express, Discover, check or money order. Do not send cash.

To order by phone:

call toll-free \$00-821-9319, or fax to 408-767-2503. Please call for shipping rates.

For product questions: call toll-free 800-821-9319, M-F, 6am to 4pm Pacific Time.

Online ordering: www.ncmedical.com

In an effort to keep your credit card information secure, North Coast Medical Inc. cannot accept, receive or send any emails that contain credit card information. Please utilize one of our other methods listed above.

For orders by mail send completed order form to:



North Coast Medical, Inc. 780 Jarvis Drive, Suite 100 Morgan Hill, CA 95037